

## BARGOED TOWN CENTRE AUDIT – SEPTEMBER 2011

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
21/11/07	<p><b><u>Hanbury Road Baptist Redevelopment Scheme</u></b>  <b><u>Hanbury Road</u></b>                      As part of the towns redevelopment plans it is proposed to relocate the library from its existing site into Hanbury Baptist church. Within the scheme, a new worship space will be developed on the ground floor of the building. The existing sanctuary will be remodelled into a new library.</p>	<p><b>Strategic Planning</b>  <i>Allan Dallimore</i></p> <p><b>Advisory Services</b>  <i>Andrew Highway</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>15/6 Update provided to TCMG.                      18/7 Aiming for end of September opening.</p>
23/01/08	<p><b><u>Retail Plateau Development</u></b>  <b><u>Bargoed</u></b>                      The construction of a new retail site as part of the Greater Bargoed Regeneration Scheme will allow a new food store to locate in the town. The scheme may also include a cinema and new residential units.</p>	<p><b>Strategic Planning</b>  <i>Roger Tanner</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>15/6 Update provided to TCMG.                      18/7 Planning committee has approved. Awaiting formal approval from the Welsh Government.</p>
29/04/09	<p><b><u>New Bus Station Construction</u></b>  <b><u>Town Centre</u></b>                      The new bus station will be constructed on a site, which has already been prepared as part of the Angel Way contract.</p>	<p><b>Strategic Planning</b>  <i>Allan Dallimore</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>16/3 Update provided to TCMG.                      28/3 Progressing well. Looking at a May opening for the link.                      23/5 The official opening will be taking place on 11/6/11.                      15/6 Update provided to TCMG.                      18/7 Meetings taking place to resolve teething problems.  <b>Issue Closed 18/7</b></p>

29/04/09	<b><u>Bus Station Linkage High Street</u></b> A link will be made between the existing High Street and the new Bus Station. This will be achieved by demolishing the former 'Powercut' building.	<b>Strategic Planning</b> <i>Allan Dallimore</i>	<b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b>  16/3 Update provided to TCMG. 28/3 The link is opening in May. 23/5 The official opening will be taking place on 11/6/11. 15/6 Update provided to TCMG. 18/7 Officially opened a few weeks ago. Phase 2 contract starting. <b>Issue Closed 18/7</b>
14/10/09	<b><u>Office Quarter High Street</u></b> Within the Town Centre Action Plan an area at the northern end of the town has been identified for creation of a new business quarter.	<b>Strategic Planning</b> <i>Allan Dallimore</i>	<b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b>  23/5 Funding has been secured for office accommodation. A design team meeting will soon be looking at architect plans. 18/7 Architects have come up with proposals, which will be discussed by officers.
13/01/11	<b><u>Power Washing Brickwork St Gwladys Gardens</u></b> As part of a programme of work focusing on the town's Northern gateway, the walls surrounding the car park will be cleaned to improve their appearance.	<b>Strategic Planning</b> <i>Allan Dallimore</i>  <b>Advisory Services</b> <i>Andrew Highway</i>	<b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b>  23/5 Has been delayed. Work programmed for post contract. 18/7 Issue is part of the contract works.
17/03/11	<b><u>Condition Of The Public Toilets Hanbury Square</u></b> At the TCMG (16/3) Cllr Carter raised concerns over the condition of the toilets and the detrimental affect he considers it is having on the town centre.	<b>Cleansing</b> <i>Rhodri Lloyd</i>	28/3 The Chair & Cllr Carter asked for report on the damage and the costs spent over the last 12 months. It was suggested that Town Council could run the facility, Cllr Carter will mention this to them. 23/5 The Town Council is monitoring and will be serviced until development is in

			place. 18/7 Cllr Carter has been in touch with the Town Council. It is beyond their control. Is a need to keep monitoring as haven't found a solution as yet.
11/04/11	<b><u>Increase In Retail Theft</u></b> <b><u>Town Centre</u></b> The Original Factory Shop has seen an increase in retail theft in the weeks since their opening. They have asked for support from the Police to look at ways to identify potential shoplifters.	<b>Police</b> <i>Ins Jones</i>  <b>Advisory Services</b> <i>Andrew Highway</i>	The store has now joined the Storenet radio system and the Police are due to visit the store manager to discuss data sharing. 11/7 A Police visit has taken place with the store manager and advice given on the layout of stock on the shop floor to reduce thefts. 18/7 Police are liaising with the manager to look at 'data sharing'.
10/05/11	<b><u>Damaged Railings</u></b> <b><u>OS Ricci's Café, Cardiff Road</u></b> The railings have been damaged in a road traffic collision and are in need of repair.	<b>Highway Maintenance</b> <i>Marcus Lloyd</i>	The issue has been logged with Highways Customer Care – reference 569603 23/5 An order has been raised for a replacement barrier. Will be replaced within the next few weeks. 18/7 Works complete. <b>Issue Closed 18/7</b>
10/05/11	<b><u>Removal of One-Way Barriers</u></b> <b><u>Cardiff Road</u></b> Complaints have been received from retailers since the removal of the one-way barriers from Cardiff Road, due to the perceived danger this now causes.	<b>Transportation</b> <i>Clive Campbell</i>  <b>Strategic Planning</b> <i>Allan Dallimore</i>	23/5 Officers are assessing the issue and considering design options. 15/6 Update provided to TCMG. New design of barrier is being progressed. 18/7 Only option is to replace. Currently monitoring and will repair as required.
26/05/11	<b><u>Sweeping and Grubbing Out</u></b> <b><u>Steps &amp; Seating Area, High Street</u></b> The area next to the Police Station has weeds and debris, which require grubbing out and sweeping to improve the area's cleanliness.	<b>Highways</b> <i>Marcus Lloyd</i>	06/06 The area has been added to the schedule of works and will be completed within three months. 18/7 Works complete. <b>Issue Closed 18/7</b>

26/05/11	<b><u>Repainting of Post Box</u></b> <b><u>OS Post Office, Under Cardiff Road</u></b> The Post Box paintwork has worn and damaged paintwork, which requires attention.	<b>Advisory Services</b> <i>Andrew Highway</i>	18/7 An email has been received with contact details. Will be repainted by the post office.
27/05/11	<b><u>Street &amp; Car Park Cleansing</u></b> <b><u>Town Centre</u></b> Cllr. Carter logged a complaint regarding the general cleanliness of the streets and car parks throughout the town centre.	<b>Cleansing</b> <i>Tony White</i>	15/6 Update provided to TCMG. 18/7 Issue being monitored. <b>Issue Closed 18/7</b>
27/05/11	<b><u>Flower Planting</u></b> <b><u>Town Centre</u></b> Cllr. Carter logged a complaint regarding the condition of the flower planters throughout the town centre. They require weeding and replanting.	<b>Parks</b> <i>Derek Price</i>	07/06 SR484713 has been raised to weed and replant beds throughout the town centre. However, the beds at Cross Street are not in CCBC's ownership. 18/7 Cllr Carter was happy with response. <b>Issue Closed 18/7</b>
27/05/11	<b><u>Gritbins</u></b> <b><u>Town Centre</u></b> The temporary grit bins throughout the town centre will need to be reinstalled in preparation for the winter period.	<b>Highways</b> <i>Marcus Lloyd</i>	18/7 Planned for October.
27/05/11	<b><u>Grass Cuttings</u></b> <b><u>St. Gwladys Gardens</u></b> The grass in this area has become overgrown and requires cutting to improve the overall appearance of the area.	<b>Parks Services</b> <i>Derek Price</i>	18/7 Works have been completed. <b>Issue Closed 18/7</b>

13/06/11	<p><b><u>Entrance Sign</u></b>  <b><u>Angel Way</u></b>  A complaint has been received from the Chamber of Trade over the condition of the Bargoed entrance sign. A capstone is missing, which has not been replaced and the area at the base requires weeding &amp; maintenance.</p>	<p><b>Highways</b>  <i>Marcus Lloyd</i></p>	<p>14/06 Service request FRO583952 logged for weeding &amp; FRO584030 for repair/replacement of missing stone.  18/7 Works complete.  <b>Issue Closed 18/7</b></p>
15/06/11	<p><b><u>New Bus Station</u></b>  <b><u>Angel Way</u></b>  At the TCMG on 15/6, it was noted that surface water is collecting on the site after heavy rain. Drainage issues to be assessed.</p>	<p><b>Strategic Planning</b>  <i>Allan Dallimore</i></p>	<p>18/7 The snagging list will be picked up in due course.</p>
15/06/11	<p><b><u>New Bus Station</u></b>  <b><u>Angel Way</u></b>  It was raised at the TCMG on 15/6 that the dirt/grass bank requires planting to prevent youth annoyance on the site.</p>	<p><b>Strategic Planning</b>  <i>Allan Dallimore</i></p>	<p>18/7 Planting will be carried out in October.</p>
15/06/11	<p><b><u>X38 Bus Service</u></b>  <b><u>Bargoed to Pontypridd</u></b>  Cllr Davies raised issues at the TCMG on 15/6 about the reliability of the above service, operated by Glamorgan Bus, following a number of complaints. He requested that officers liaise with the operator to seek assurances that the standard of operation will be improved.</p>	<p><b>Transportation</b>  <i>Clive Campbell</i></p>	<p>08/07 Officers have also received complaints in recent weeks and these have been taken up with the company. Most of the unreliability has been related to breakdowns, or traffic congestion in Pontypridd and the operator has given assurances that he has taken steps to improve the standard of operation.  18/7 There are some issues with the service keeping to timetable.  Transportation officers liaising with the operator.</p>

15/06/11	<b><u>Suspension of Parking Charges</u></b> <b><u>Emporium &amp; St. Gwladys Car Parks</u></b> Local Members & Chamber of Trade requested at the TCMG on 15/6 a suspension of car park charges while major works are carried out in the town centre.	<b>Transportation</b> <i>Clive Campbell</i>	18/7 Suggested as part of the wider parking strategy. Cllr Carter requested a report to be presented to the Chamber of Trade at Septembers meeting.
15/06/11	<b><u>Bus Station Toilets</u></b> <b><u>Angel Way</u></b> Local Members requested at the TCMG on 15/6 that a sign be placed on the bus station toilets. The sign will contain a telephone number that people can use to report concerns as to the toilets' condition.	<b>Cleansing</b> <i>Tony White</i>	18/7 A sign will be put in place.
20/06/11	<b><u>New Bus Station</u></b> <b><u>Angel Way</u></b> The new bus station has been vandalised shortly after its opening. The area should be monitored until the site is in full use.	<b>Police</b> <i>Ins Jones</i>	11/7 An increase in Police foot patrols has taken place in the area, as part of the Townsafe initiative. 18/7 CCTV is in operation and is being regularly monitored. Issue Closed 18/7
28/06/11	<b><u>Steps</u></b> <b><u>Hanbury Road</u></b> A complaint has been received regarding the condition of the repairs on Hanbury Road steps.	<b>Highways</b> <i>Marcus Lloyd</i>	18/7 Currently looking at options to improve the site.
30/06/11	<b><u>Steps</u></b> <b><u>Cardiff Road</u></b> There have been reports of youth annoyance on Cardiff Road. The private steps next to the Post Office are being used to gain access to the Post Office roof, which is being damaged and used as a platform to throw things at passers-by.	<b>Police</b> <i>Ins Jones</i>  <b>Strategic Planning</b> <i>Allan Dallimore</i>	11/7 An increase in Police foot patrols has taken place in the area, as part of the Townsafe initiative. 18/7 Part of the priority policing patrols. Urban Renewal Officers to speak to the owner of the building and a gate put in place.

01/07/11	<b><u>Phase 2 works</u></b> <b><u>Upper High Street / Lower High Street.</u></b> The second phase of the new public realm works will involve the laying of new pavements, drainage channels and road surface.	<b>Strategic Planning</b> <i>Allan Dallimore</i>	
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